



Warranty







TECHNICAL DOCUMENT:

M-TEX WARRANTY GUIDE

MASTERWALL AUSTRALIA PTY LTD. 18-20 Cyber Loop, Dandenong South, Victoria, Australia EMAIL. sales@masterwall.com.au WEB. masterwall.com.au NATIONAL ENQUIRIES. (03) 9799 6565 FAX. (03) 8740 2180

M-TEX WARRANTY GUIDE

7 YEAR WARRANTY M-TEX

M-TEX Renders -----

Masterwall Australia offers a range of high build and skim coat renders incorporating flexible polymers and additives to enhance performance and application.

M-TEX Primers -----

Priming is the key to a great finish. Good surface preparation is the foundation of coating performance and system durability.

M-TEX Texture Coatings

A contemporary range of texture finishes in different grades is available. Our premium Marble & Granite finishes provide the classic rendered look that many Australian home owners seek. Platinum creates a rugged concrete-look and Sapphire adds a sparkle finish. Applicable to texture colours LRV (Light Reflective Value) 40 and above.

10 YEAR WARRANTY / FIRST TOPCOAT

M-TEX Topcoats -----

Add a premium M-TEX Flex Coat exterior paint available in a huge range of colours to complete a perfect job and provide a durable, flexible, UV and weather protected finish. M-TEX Flex Coat provides the ultimate protection offering peace of mind with its 10 year warranty.

15 YEAR WARRANTY / SECOND TOPCOAT

M-TEX Topcoats -----

A second coat of M-TEX Flex Coat ensures maximum resistance to the elements and extends the coating life cycle from 10 to 15 years.

Q1. Why do I need a M-TEX TOPCOAT?

While strength and flexibility are built into our M-TEX renders and textures, M-TEX Flex Coat provides a flexible protective finishing coat that will retain your home's good looks and minimise maintenance.

Q2. Won't 1 or 2 M-TEX TOPCOATS look the same?

Maybe at first. But without the protection of a topcoat, your home's exterior could be vulnerable to unsightly stains and environmental damage. In the long run it means less maintenance.

Q3. Will a multi-step system cost me more?

Applied at building phase, it's the most economical system. Long term, M-TEX multi-step system will save you money by reducing ongoing maintenance costs. You'll only need to freshen up the exterior with M-TEX every 15 years.





M-TEX PRIMERS

M-TEX TEXTURE COATINGS

FIRST TOPCOAT

SECOND TOPCOAT













M-TEX products are designed to be used in system as specified in relevant Product Data Sheets and Approved Masterwall Specifications. A 7 year material warranty is provided when a M-TEX system consisting of primer and texture is applied by a Masterwall Registered Applicator. A 10 year material warranty is provided when a Full M-TEX system including 1 coat of M-TEX Topcoat is applied by a Masterwall Registered Applicator. A 15 year material warranty is provided when a Full M-TEX system including 2 coats of M-TEX Topcoat is applied by a Masterwall Registered Applicator. If the product does not perform as specified, unless otherwise detailed, we will replace the goods free of charge. To make a claim under warranty, please contact Customer Service by telephone or post using the contact details provided on the label. You must show proof of purchase and bear all expenses incurred in making a claim. The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with quarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.













CLEAN & MAINTAIN













