

M-TEX Specification

M Series Precoated EPS Cladding

Specification:
M Series 02.20 V1

SUBSTRATE DESCRIPTION

Produced by Masterwall, M Series is a lightweight cladding comprising of expanded polystyrene (eps) and precoated with a cementitious fibreglass reinforced coating. The panels are available in various thicknesses, are fixed to the house frame and completed with a render system, resulting in an architectural monolithic finish which prevents water ingress to the structure while remaining flexible.

The M-TEX render system to M Series panels comprises of a polymer modified render embedded with fibreglass mesh reinforced joints and completed with a texture coating from the range of M-TEX finishes.

The inclusion of the M-TEX protective topcoat offers greater performance and extended warranty.

M-TEX SYSTEM FOR M-SERIES EPS CLADDING



Step 1: PRO Render & Joint Mesh

Application:	Trowel/darby
Reinforcement:	150mm alkali-resistant fibreglass mesh tape
Thickness:	2.0 - 3.5mm
Coverage:	3.6 - 6.4m ² per bag



Step 2: PRO Render (leveling coat)

Application:	Trowel/darby/float
Thickness:	1.5 - 3.0mm
Coverage:	5.0 to 8.0m ² per bag



Step 3: Render Coat Primer

Application:	Roller/brush
Coverage:	7 to 8m ² per litre



Step 4: Marble Texture

Medium/Coarse/Sapphire	
Application:	Trowel/float
Coloured:	Yes
Coverage:	9 to 12m ² per 15 litre pail



Step 5: Flex Coat

Application:	Roller
Coloured:	Yes
Coats:	Two
Coverage:	8 to 10 m ² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

DISCLAIMER

The information contained in this specification is current at the time of publishing, however Masterwall reserve the right to amend this document and products at any time without prior notice.

Please confirm current information by contacting Masterwall or via www.masterwall.com.au

No responsibility is undertaken for use of this information outside the parameters or control of Masterwall Australia P/L.

WARRANTY

Masterwall Australia Warranties the M-TEX texture only system for a period of 7 Years from completion if installed in accordance with the system specification and is greater than 1 km from breaking surf or heavy industrial areas.

M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

Masterwall Australia provides no warranty, expressed or implied, against cracking or damage due to movement of the substrate or structure and Masterwall Australia cannot accept responsibility for variations in colour, strength, appearance or workability resulting from on-site mixing procedures and conditions.

To claim under this warranty, contact us Masterwall by phone, mail, or through the 'contact us' facility on the Masterwall website, and give details of the claim, including your contact details.

Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.

M-TEX Specification

X Series EPS Cladding

Specification:
X Series 02.20 V1

SUBSTRATE DESCRIPTION

Produced by Masterwall, X Series is a lightweight cladding comprising of raw expanded polystyrene (eps) panels of various thicknesses, fixed to the house frame, and completed with a render system, resulting in an architectural monolithic finish which prevents water ingress to the structure while remaining flexible.

The M-TEX render system to X Series panels comprises of a polymer modified render embedded with fibreglass reinforced mesh and completed with a texture coating from the range of M-TEX finishes.

The inclusion of the M-TEX protective topcoat offers greater performance and extended warranty.

M-TEX SYSTEM FOR X-SERIES EPS CLADDING



Step 1: PRO Render & Mesh

Application:	Trowel/darby
Reinforcement:	M-TEX alkali-resistant 160 gsm fibreglass mesh
Thickness:	2.5 - 3.5mm
Coverage:	4.3 - 5.1m ² per bag



Step 2: PRO Render (leveling coat)

Application:	Trowel/darby/float
Thickness:	1.5 - 2.5mm
Coverage:	5.0 to 8.0m ² per bag



Step 3: Render Coat Primer

Application:	Roller/brush
Coverage:	7 to 8m ² per litre



Step 4: Marble Texture

Medium/Coarse/Sapphire	
Application:	Trowel/float
Coloured:	Yes
Coverage:	9 to 12m ² per 15 litre pail



Step 5: Flex Coat

Application:	Roller
Coloured:	Yes
Coats:	Two
Coverage:	8 to 10 m ² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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WARRANTY

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

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M-TEX Specification

K Series Cladding

Specification:
K Series 02.20 V1

SUBSTRATE DESCRIPTION

Produced by Masterwall, the K Series system is a lightweight cladding comprising of Kooltherm K5 (phenolic) panels, fixed to the house frame, and completed with the M-TEX render system, resulting in an architectural monolithic finish which prevents water ingress to the structure while remaining flexible.

The M-TEX render system to the K Series system comprises of a polymer modified render embedded with fibreglass reinforced mesh and completed with a texture coating from the range of M-TEX finishes.

The inclusion of the M-TEX protective topcoat offers greater performance and extended warranty.

M-TEX SYSTEM FOR K-SERIES CLADDING



Step 1: Render Coat Primer

Application:
Coverage:

Roller/brush
7 to 8m² per litre



Step 2: PRO Render & Mesh

Application:
Reinforcement:
Thickness:
Coverage:

Trowel/darby
M-TEX alkali-resistant 160 gsm fibreglass mesh
2.5 - 3.5mm
4.3 - 5.1m² per bag



Step 3: PRO Render (leveling coat)

Application:
Thickness:
Coverage:

Trowel/darby/float
1.5 - 2.5mm
5.0 to 8.0m² per bag



Step 4: Render Coat Primer

Application:
Coverage:

Roller/brush
7 to 8m² per litre



Step 5: Marble Texture Medium/Coarse/Sapphire

Application:
Coloured:
Coverage:

Trowel/float
Yes
9 to 12m² per 15 litre pail



Step 6: Flex Coat

Application:	Roller
Coloured:	Yes
Coats:	Two
Coverage:	8 to 10 m ² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate. It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:
 Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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WARRANTY

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

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M-TEX Specification

Autoclaved Aerated Concrete (AAC)

Specification:
AAC 02.20 V1

SUBSTRATE DESCRIPTION

Autoclaved Aerated Concrete (AAC) is a lightweight masonry product containing extremely small and finely dispersed air pockets within the material. AAC can be produced in either block form or panels (e.g. Hebel® Power Panel) which are fixed to the house frame, providing the substrate for an architectural monolithic modern render finish.

AAC has different characteristics to conventional masonry and it is essential that a purpose designed render is used.

The M-TEX render system to AAC comprises of a polymer modified basecoat containing microfibre technology for added strength and performance, then completed with M-TEX Marble Texture coating. The result is a high-quality architectural finish which prevents water ingress to the structure, remaining vapour permeable and flexible.

The inclusion of the M-TEX protective topcoat offers greater performance, ease of maintenance and extended warranty.

M-TEX SYSTEM FOR AUTOCLAVED AERATED CONCRETE (AAC)



Step 1: FR Render

Application: Trowel/darby/float
 Thickness: 3.0mm (single coat)
 Coverage: 4.3m² per bag



Step 2: Render Coat Primer

Application: Roller/brush
 Coverage: 7 to 8m² per litre



Step 3: Marble Texture

Medium/Coarse/Sapphire
 Application: Trowel/float
 Coloured: Yes
 Coverage: 9 to 12m² per 15 litre pail



Step 4: Flex Coat

Application: Roller
 Coloured: Yes
 Coats: Two
 Coverage: 8 to 10 m² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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WARRANTY

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

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Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.

M-TEX Specification

Autoclaved Aerated Concrete 50mm Panel (AAC)

Specification:
AAC 50mm 02.20 V1

SUBSTRATE DESCRIPTION

50mm Autoclaved Aerated Concrete (AAC) is a lightweight masonry panel containing extremely small and finely dispersed air pockets within the material. 50mm AAC systems such as Loxo®, are fixed to the house frame, providing the substrate for an architectural monolithic modern render finish.

The M-TEX render system to AAC comprises of a polymer modified basecoat embedded with reinforcing fibreglass mesh for added strength and performance, then completed with M-TEX Marble Texture coating. The result is a high-quality architectural finish which prevents water ingress to the structure, remaining vapour permeable and flexible.

The inclusion of the M-TEX protective topcoat offers greater performance, ease of maintenance and extended warranty.

M-TEX SYSTEM FOR 50mm AAC PANEL



Step 1: PRO Render & Mesh

Application:	Trowel/darby
Reinforcement:	M-TEX alkali-resistant 160 gsm fibreglass mesh
Thickness:	2.5 - 3.5mm
Coverage:	4.3 - 5.1m ² per bag



Step 2: PRO Render (leveling coat)

Application:	Trowel/darby/float
Thickness:	1.5 - 2.5mm
Coverage:	5.0 to 8.0m ² per bag



Step 3: Render Coat Primer

Application:	Roller/brush
Coverage:	7 to 8m ² per litre



Step 4: Marble Texture

Medium/Coarse/Sapphire	
Application:	Trowel/float
Coloured:	Yes
Coverage:	9 to 12m ² per 15 litre pail



Step 5: Flex Coat

Application:	Roller
Coloured:	Yes
Coats:	Two
Coverage:	8 to 10 m ² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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WARRANTY

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

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Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.

M-TEX Specification

AFS Logicwall®

Specification:
AFS 02.20 V1

SUBSTRATE DESCRIPTION

AFS Logicwall® is a permanent fibre cement formwork system for concrete walling for both external and internal walls, then coated with monolithic architectural finishes which prevent water ingress to the structure, while remaining flexible.

The M-TEX coating system to AFS Logicwall® comprises of a high acrylic bedding compound for reinforcing joints and skim coating, then completed with a texture coating from the range of M-TEX finishes.

The inclusion of the M-TEX protective topcoat offers greater performance and extended warranty.

M-TEX SYSTEM FOR AFS LOGICWALL®



Step 1: Render Coat Primer

Application: Roller/brush
Coverage: 7 to 8m² per litre



Step 2: Patch Coarse (joints & skim coat)

Application: Trowel/float
Thickness: 1.3
Coverage: 20m² per pail



Step 3: Marble Texture

Medium/Coarse/Sapphire
Application: Trowel/float
Coloured: Yes
Coverage: 9 to 12m² per 15 litre pail



Step 4: Flex Coat (protection coat)

Application: Roller
Coloured: Yes
Coats: Two
Coverage: 8 to 10 m² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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WARRANTY

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

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Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.

M-TEX Specification

Brick and Masonry Block

Specification:
Brick & Masonry 02.20 V1

SUBSTRATE DESCRIPTION

Brick and masonry block have a long history of construction in both residential and commercial buildings. Bricks being made from fired clay, and masonry block from concrete formulation. Once bonded together with mortar, this wall type provides a solid substrate for an architectural monolithic modern render finish.

The M-TEX render system to brick and masonry block comprises of a modified basecoat for increase adhesion and performance, then completed with M-TEX Marble Texture coating. The result is a high-quality architectural finish which prevents water ingress to the structure, remaining vapour permeable and flexible.

The inclusion of the M-TEX protective topcoat offers greater performance, ease of maintenance and extended warranty.

M-TEX SYSTEM FOR BRICK & MASONRY BLOCK



Step 1: GP Render

Application: Trowel/darby/float
Thickness: 3 to 5mm
Coverage: 2.6 to 4.3m² per bag



Step 2: GP Render (if required)

Application: Trowel/float
Thickness: 2 to 3mm
Coverage: 4.3 to 6.4m² per bag



Step 2: Render Coat Primer

Application: Roller/brush
Coverage: 7 to 8m² per litre



Step 3: Marble Texture

Medium/Coarse/Sapphire
Application: Trowel/float
Coloured: Yes
Coverage: 9 to 12m² per 15 litre pail



Step 4: Flex Coat

Application: Roller
Coloured: Yes
Coats: Two
Coverage: 8 to 10 m² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

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M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

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Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.

M-TEX Specification

Fibre Cement Cladding

Specification:
Fibre Cement 02.20 V1

SUBSTRATE DESCRIPTION

Fibre Cement Cladding are lightweight panels, usually 7.5 to 9.0mm thick, used as external cladding fixed directly to the house frame, then coated with monolithic architectural finishes which prevent water ingress to the structure while remaining flexible.

The M-TEX render system to Fibre Cement Cladding comprises of a high acrylic bedding compound for reinforcing joints and skim coating, then completed with a texture coating from the range of M-TEX finishes.

The inclusion of the M-TEX protective topcoat offers greater performance and extended warranty.

M-TEX SYSTEM FOR FIBRE CEMENT CLADDING



Step 1: Render Coat Primer

Application: Roller/brush
Coverage: 7 to 8m² per litre



Step 2: Patch Coarse (joints & skim coat)

Application: Trowel/float
Thickness: 1.3
Coverage: 20m² per pail



Step 3: Marble Texture

Medium/Coarse/Sapphire
Application: Trowel/float
Coloured: Yes
Coverage: 9 to 12m² per 15 litre pail



Step 4: Flex Coat

Application: Roller
Coloured: Yes
Coats: Two
Coverage: 8 to 10 m² per litre / per coat

IMPORTANT: refer to all relevant product TDS and SDS documents for application guidelines and safety

FEATURES & BENEFITS

- Excellent water resistance
- Vapour permeable
- Strong adhesion
- Flexible crack resistant
- Easy application
- Water based for safe clean-up
- Low maintenance

IMPORTANT REQUIREMENTS

Substrate must comply to the relevant building codes, Australian Standards and/or manufacturers specifications prior to commencement of render works.

Substrate surface should be sound, clean, dry, and free from contaminants such as oil, mould release agents, dust, soil, silicone, grease, organic materials, and loose flaking material.

Once application of the M-TEX system has occurred, the applicator is taken to have approved the substrate.

It is recommended that a site sample be provided by the applicator of the finish for approval, prior to commencement of render works.

M-TEX render materials should only be applied by a qualified/competent contractor.

All technical training and support are available from Masterwall.

Sufficient curing/drying time should be allowed between all coats according to relevant TDS, moisture levels to be checked with moisture meter.

Important:

Selected colour of the M-TEX coating must achieve a Light Reflectance Value (LRV) greater than 40% to maintain the warranty.

DISCLAIMER

The information contained in this specification is current at the time of publishing, however Masterwall reserve the right to amend this document and products at any time without prior notice.

Please confirm current information by contacting Masterwall or via www.masterwall.com.au

No responsibility is undertaken for use of this information outside the parameters or control of Masterwall Australia P/L.

WARRANTY

Masterwall Australia Warranties the M-TEX texture only system for a period of 7 Years from completion if installed in accordance with the system specification and is greater than 1 km from breaking surf or heavy industrial areas.

M-TEX protective topcoat (e.g. Flex Coat) must be applied within 1 km from breaking surf or heavy industrial areas.

The warranty is extended to 15 Years when the applicable M-TEX protective topcoat is applied.

The benefits of this warranty are in addition to other rights and remedies under any applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

Masterwall Australia provides no warranty, expressed or implied, against cracking or damage due to movement of the substrate or structure and Masterwall Australia cannot accept responsibility for variations in colour, strength, appearance or workability resulting from on-site mixing procedures and conditions.

To claim under this warranty, contact us Masterwall by phone, mail, or through the 'contact us' facility on the Masterwall website, and give details of the claim, including your contact details.

Proof of purchase is required, and we reserve the right to inspect the affected property at our cost.